



ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)

(Regd. under The Trade Union Act 1926; Regd. No. 546 / 2016)
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AIACE/CENTRAL/2020 / 88

Dated 29.8.2020

To

The Chairman,
Coal India Limited,
Coal Bhawan,
Premise No-04 MAR, Plot No-AF-III, Action Area-1A,
Newtown, Rajarhat, Kolkata-700156

Sub: Irregularities in Cashless Treatment at Empanelled Hospitals for Retired Executive and non-Executive employees

Dear Sir,

Coal India Ltd. has implemented a Contributory Post Retirement Medicare Scheme, for executives and non-executives called CPRMSE and CPRMSNE respectively. Under these schemes, CIL and its subsidiaries are extending medical facilities to the retired employees and/or their spouses in CIL Hospitals along with 344 empanelled hospitals across India where employees prefer to stay after retirement.

We would like to bring to your kind notice the following difficulties being faced by retired employees in getting medical treatment at hospitals empanelled by the Company:-

1. For indoor-treatment, they are not extending CGHS rates. Some hospitals allow CGHS rates only for their selected Junior doctors and for going to other doctors, they charge as per their prevalent rates which are much higher.
2. Even for indoor-treatment, most of the hospitals are not extending cashless treatment in spite of the agreement to extend this facility citing long pending payments from CIL and its subsidiaries and even demand advance payment from beneficiary employees. This situation persists even after several letters written by CMS, CIL to the hospitals to abide by the terms of empanelment.

The patients feel humiliated when the hospitals turn them away saying that they do not want to take up cases of CIL. This is happening as there is no punitive clause in the CPRMSE/CPMSNE rules to penalise such erring hospitals

So, we at AIACE have decided to conduct a survey of all these empanelled hospitals, based on Members' experiences and going to rank them accordingly, and will apprise you for your kind assessment of the grim situation. Simultaneously, we intend to circulate this Ranking on all India basis among the authorities who matter for highlighting the foul play of these hospitals.

In the meanwhile, may we request you to approve treatment at all hospitals and laboratories which are approved by National Accreditation Board for Hospitals & Healthcare Providers (NABH), many of whom are charging at affordable rates. This will end dependence on and monopoly of empanelled hospitals.

Thanking You,

Regards,



P. K. Singh Rathor
Principal General Secretary, AIACE

Cc:

1. Secretary, Ministry of Coal, Govt of India.
2. Secretary, Ministry of Health and Family Welfare, Govt of India.
3. D(P)/D(F)/D(T)/D(M),CIL, Kolkata
4. CMD/D(P)/D(F), All subsidiary companies of CIL
5. CMD/D(P),SCCL, Kothagudem.
6. Chief of Medical Services, CIL, Kolkata